## **Terms and Conditions of Reservation**

The reservation is confirmed when the client receives a confirmation via email.

The stay begins at 3pm and ends at 11pm the next day.

Accommodation can only be rented to adults. Minors (less than 18 years) are welcomed when accompanied by an adult.

Included in the rent are use of the holiday apartment, firewood, cooking equipment, tableware, mattress, pillows and blankets.

## Linen:

- Hut and Cabin; bed linen included: 2 pcs. Every additional bedding set is charged 5 €
- Lodges; bed linen included: 4 pcs. Every additional bedding set is charged 5 €.
- In Villa all linen is included.

The client is responsible for keeping the apartment clean during and at the end of the stay. The place must be left in same condition as it was before the stay.

The apartment can only be used by as many persons as stated when making the reservation.

The client must notify the staff immediately if anything is missing or broken.

The client is responsible for any damage caused by the client(s) or pets.

The client must comply with the rules of the accommodation provider and instructions given by the staff. If the client does not comply with aforementioned rules and instructions or otherwise causes disturbance, the accommodation provider has the right to remove the client from the premises immediately. In any such event, the client is obliged to pay full price of the accommodation and to pay for any damage, repairing or cleaning costs.

The accommodation provider is not liable for any property of the client that is being stored in the accommodation provider's premises.

## **Cancellations**

The cancellation must always be done in writing.

Cancellation fee is not charged if the cancellation has been done by 6pm the day before arrival.

If the reservation is cancelled or changed after 6pm or the client does not arrive, full fee will be charged for the first night.

Reservations for the midsummer weekend must be cancelled by 6pm the Tuesday before.

Last-minute reservations done by email or phone can not be cancelled.

If the client wants to check-out before agreed period of time, the client must negotiate it with the accommodation provider. In a case of accommodation for multiple nights, the client must pay the full price even for the unused stay.

The accommodation provider reserves the right to decide on the costs caused by cancellations or changes.

All extra fees are to be paid to the accommodation provider.

We recommend taking a travel insurance in case of sudden cancellations.